



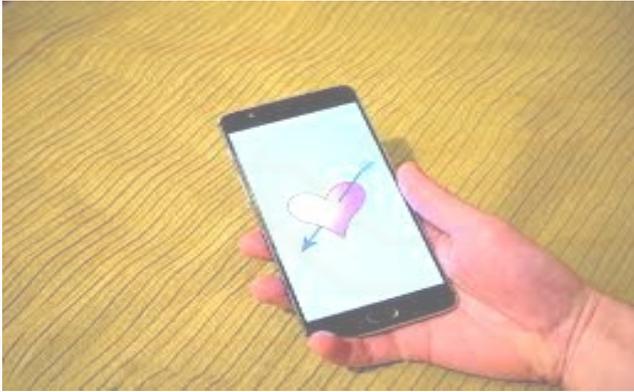
PSYCHONOMIC SOCIETY  
**62ND ANNUAL MEETING**

# Metacognitive Bandits: When do humans seek AI assistance?

Aakriti Kumar<sup>1</sup>, Trisha Patel<sup>2</sup>, Aaron Benjamin<sup>2</sup>, Mark Steyvers<sup>1</sup>

University of California Irvine<sup>1</sup>  
University of Illinois Urbana Champaign<sup>2</sup>

Abstract # 17



# AI is everywhere



**But how do humans use AI assistance?**



**How do humans decide when to ask for AI advice?**

---

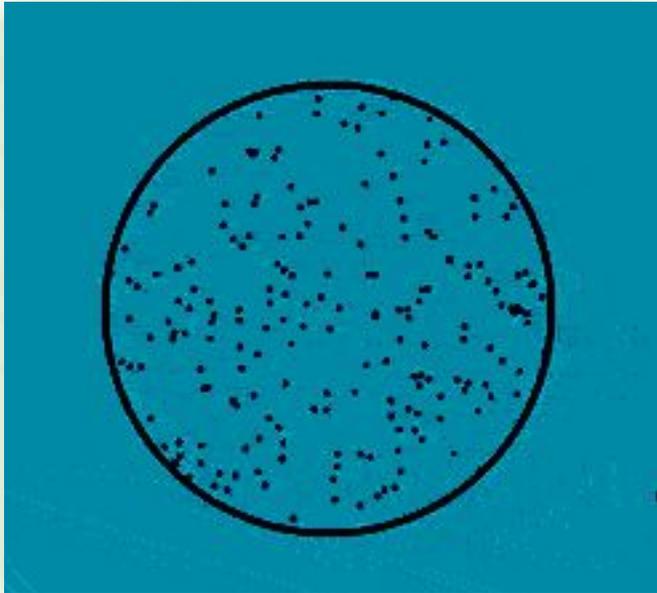


#psynom21

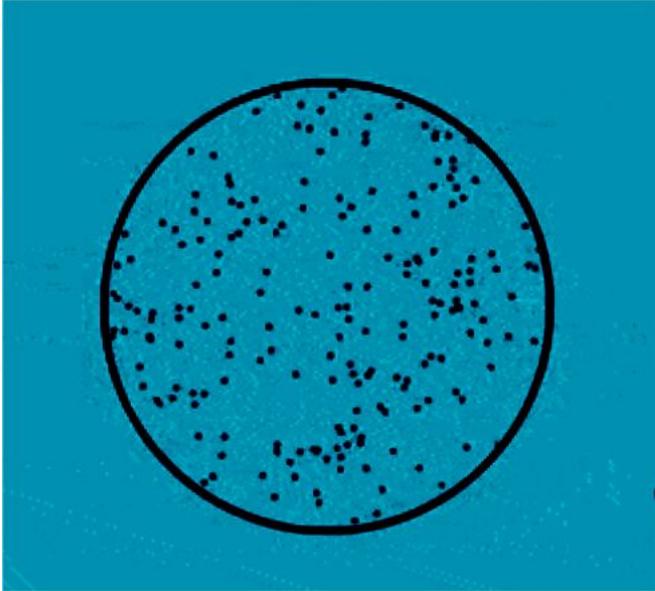
## A Motivating Example



## A Motivating Example



# A Motivating Example



What direction do you think the dots were moving?

Left

Right

How confident are you in your response?

Low

Medium

High

Do you want to view the computer's decision?

Yes

No

The computer thinks  
the dots were moving  
to the left

You will not view the  
computer's decision

What direction do you think the  
dots were moving?

Left

Right

Continue

Correct!

The dots were moving to the left



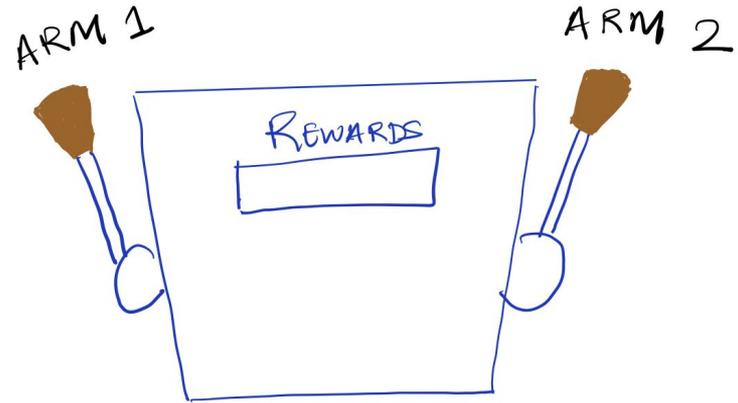
# How do humans decide when to take AI advice?

- Combination of **explore/exploit** sequential-decision making and **metacognition**



# How do humans decide when to take AI advice?

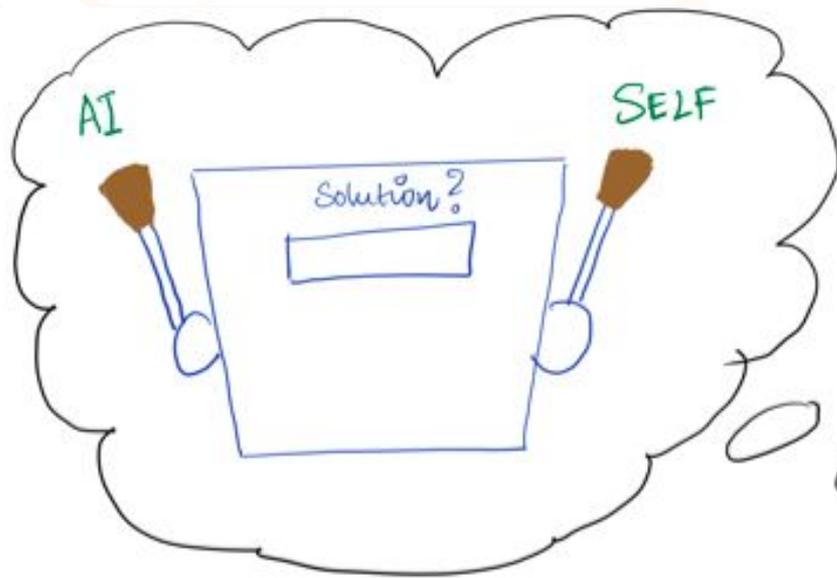
- Combination of **explore/exploit** sequential-decision making and **metacognition**
- Two-armed bandit



# How do humans decide when to take AI advice?

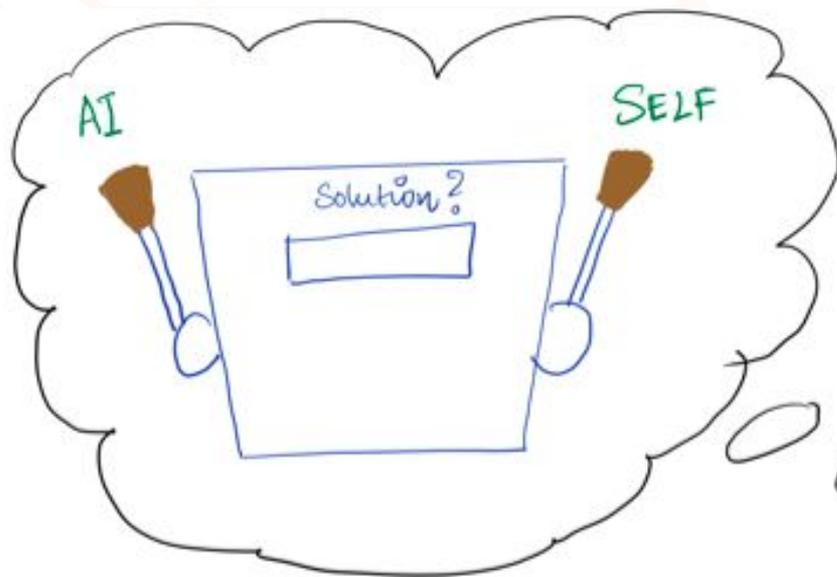
- Combination of **explore/exploit** sequential-decision making and **metacognition**
- Two-armed bandit





#psynom21

# Metacognitive Bandits!



#psynom21

# Metacognitive Bandits

- Performance history of both arms (AI and self) to inform the decision of arm selection



# Metacognitive Bandits

- Performance history of both arms (AI and self) to inform the decision of arm selection
- Utility inferred by the human



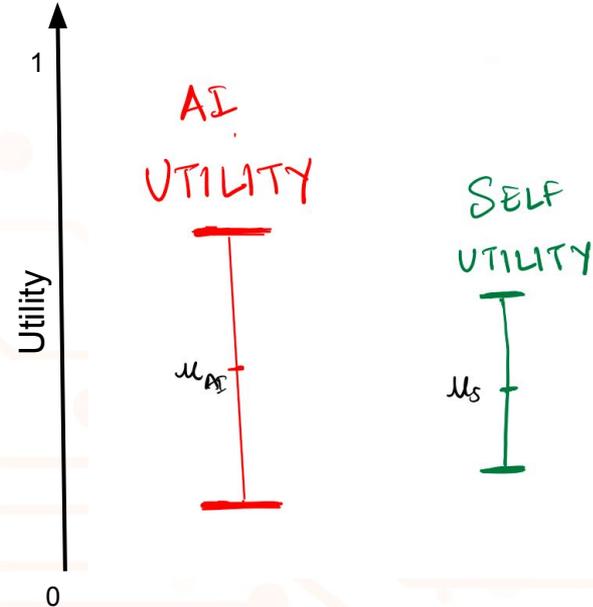
# Metacognitive Bandits

- Performance history of both arms (AI and self) to inform the decision of arm selection
- Utility inferred by the human
- Upper confidence bounds (UCB)



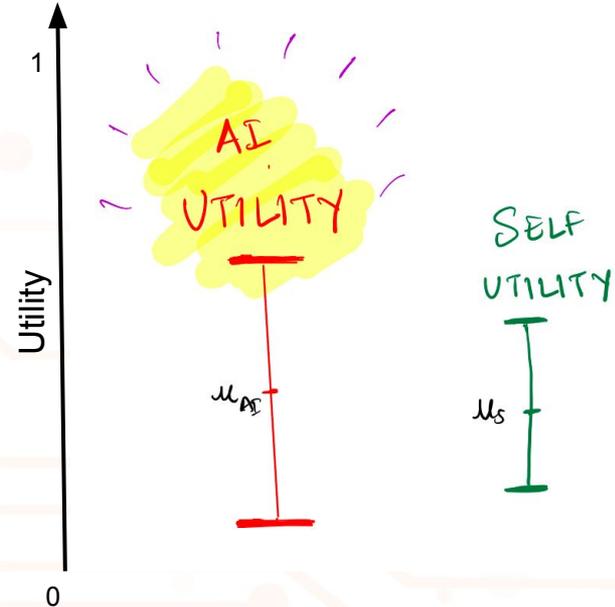
# Metacognitive Bandits

- Performance history of both arms (AI and self) to inform the decision of arm selection
- Utility inferred by the human
- Upper confidence bounds (UCB)



# Metacognitive Bandits

- Performance history of both arms (AI and self) to inform the decision of arm selection
- Utility inferred by the human
- Upper confidence bounds (UCB)



# Metacognitive Bandits

- Performance history of both arms (AI and self) to inform the decision of arm selection
- Utility inferred by the human
- Upper confidence bounds (UCB)
- Incorporate Rasch model to account for difficulty of the trial

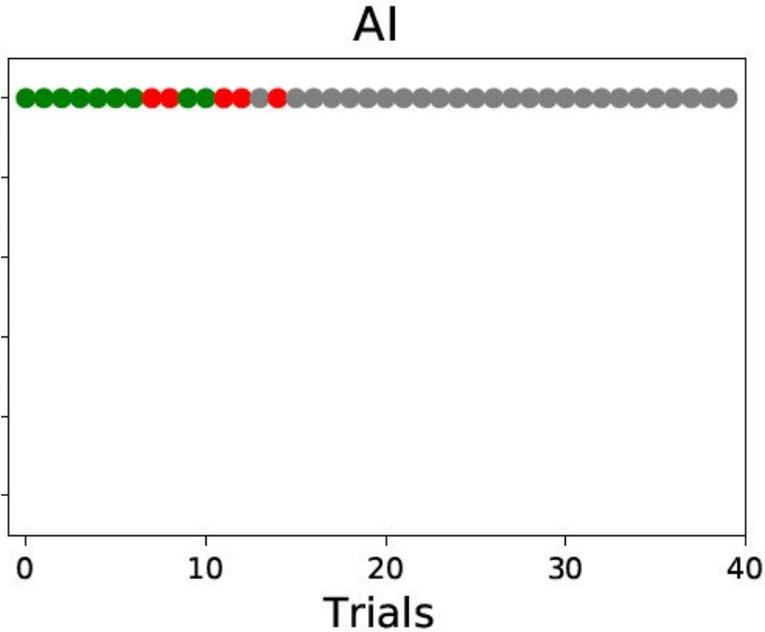


## Example Runs from Metacognitive Bandit

---



# Example run from metacognitive bandit



**Green** - Correct Response

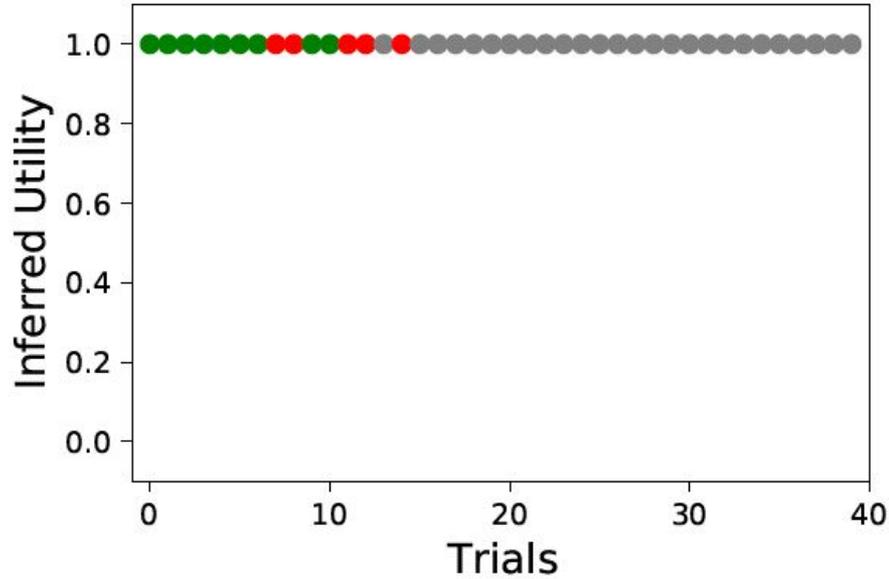
**Red** - Incorrect Response

**Gray** - Advice not Solicited



# Example run from metacognitive bandit

AI

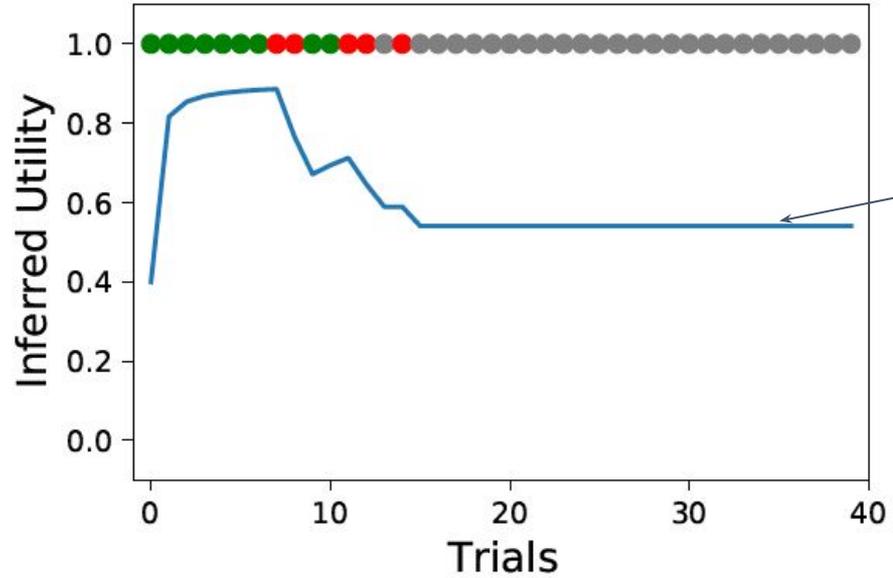


Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited

#psynom21

# Example run from basic metacognitive bandit

AI



Mean utility inferred by the human

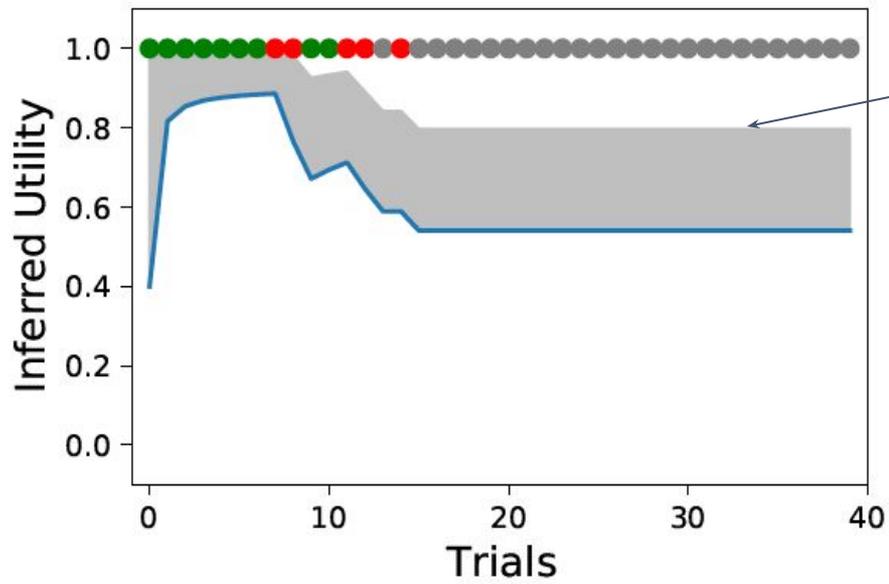


Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited

#psynom21

# Example run from metacognitive bandit

AI



Upper bound of the posterior uncertainty

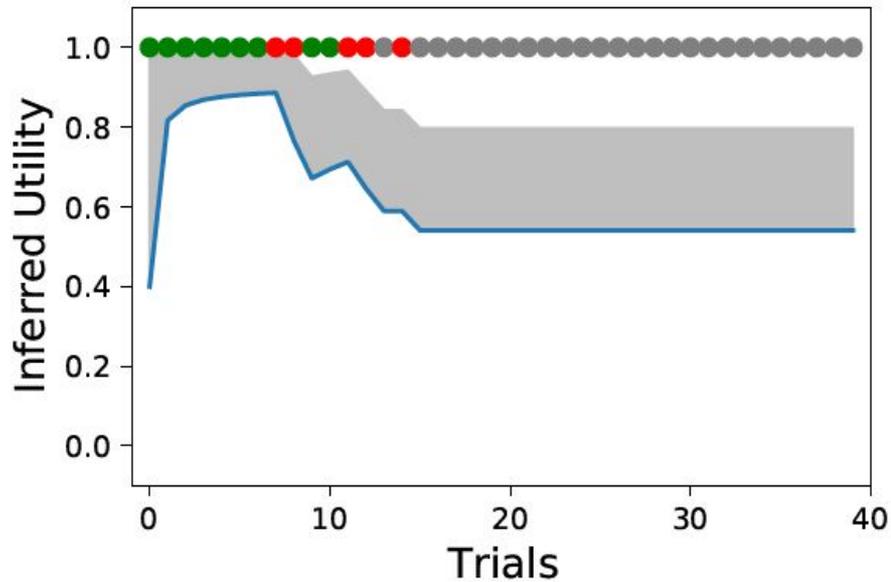


Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited

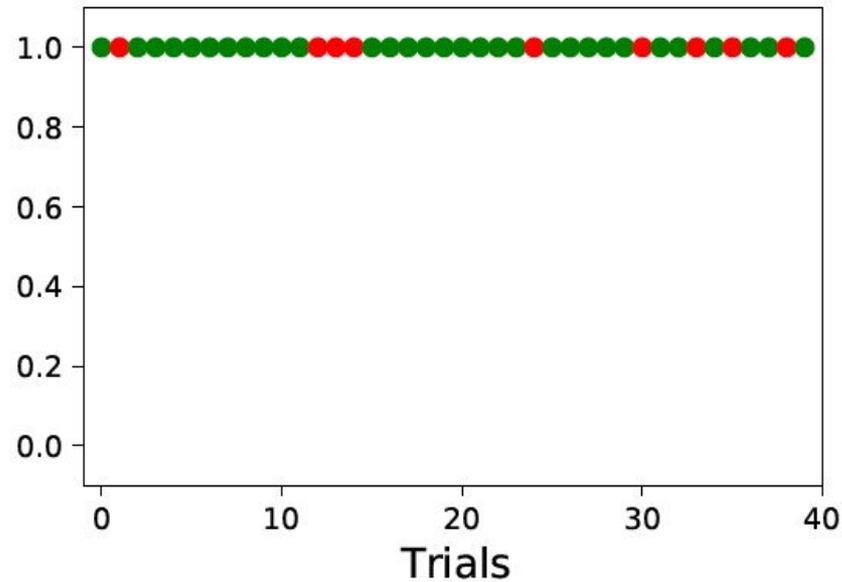
#psynom21

# Example run from metacognitive bandit

## AI



## Self



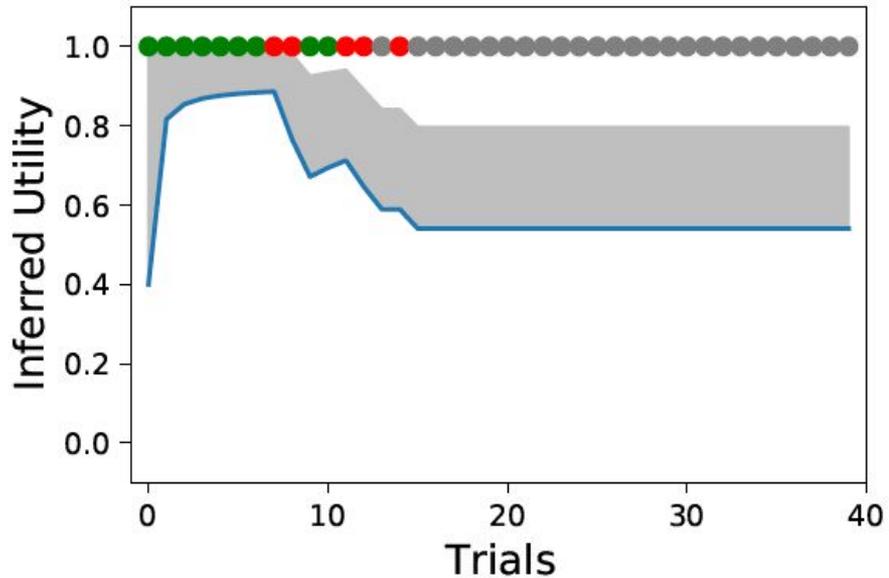
Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited

#psynom21

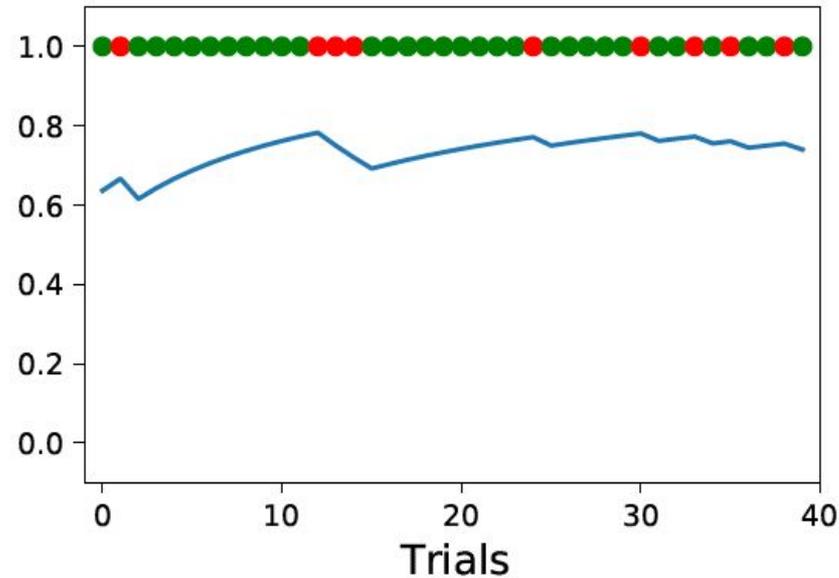


# Example run from metacognitive bandit

## AI



## Self

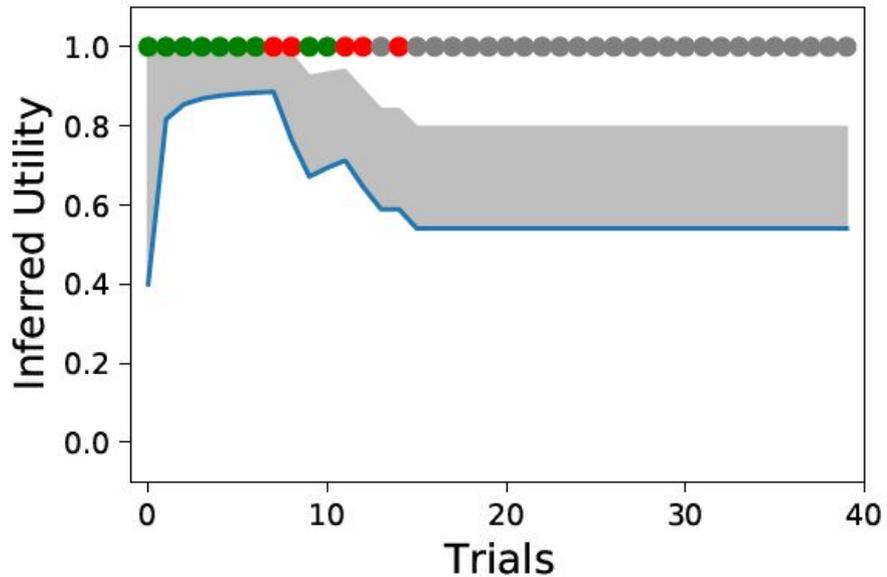


Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited

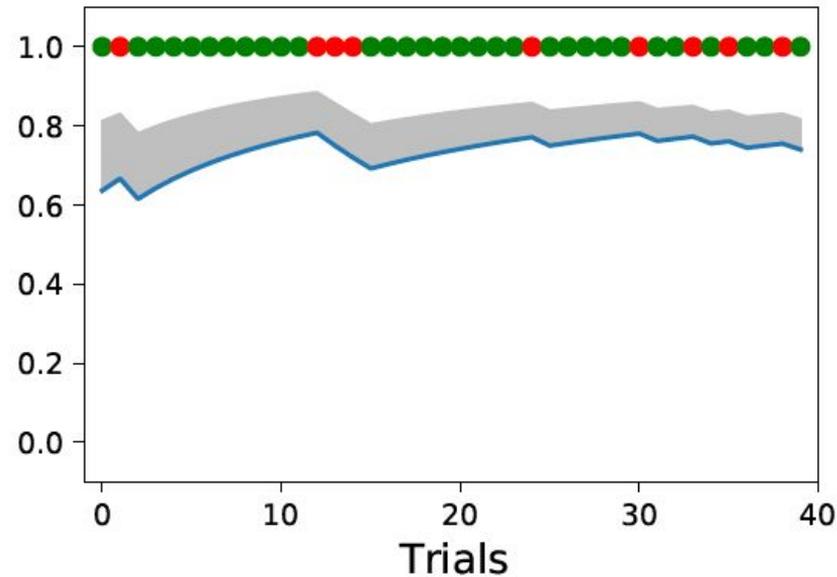
#psynom21

# Example run from metacognitive bandit

## AI



## Self



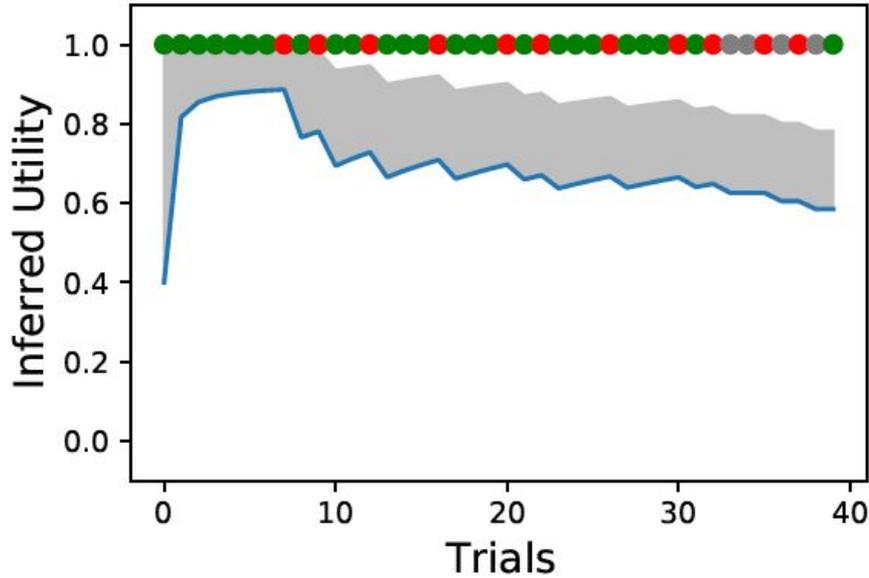
Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited

#psynom21

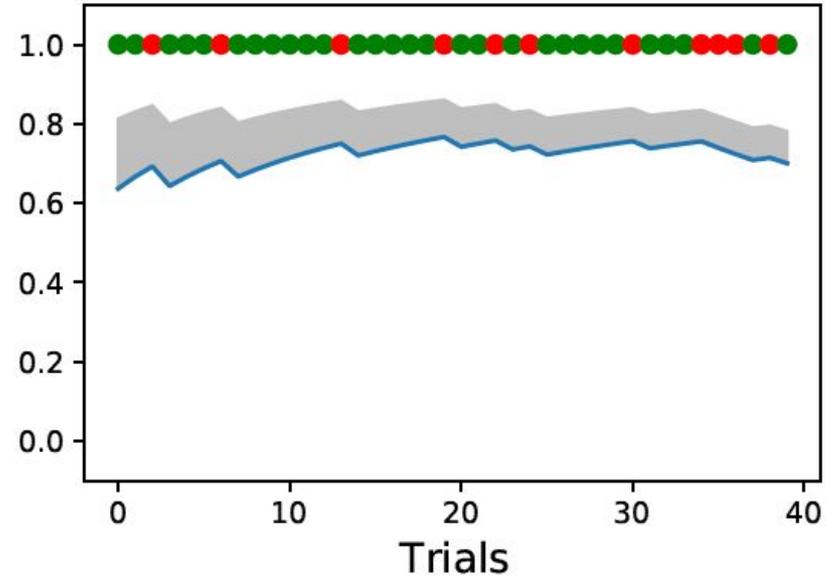


# Another example run from metacognitive bandit

## AI



## Self



Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited

#psynom21



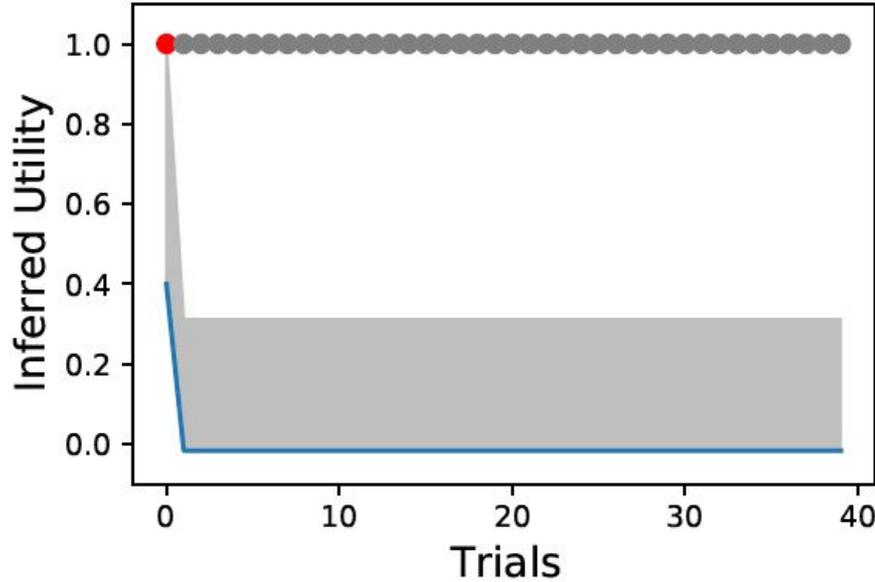
# Algorithm Aversion



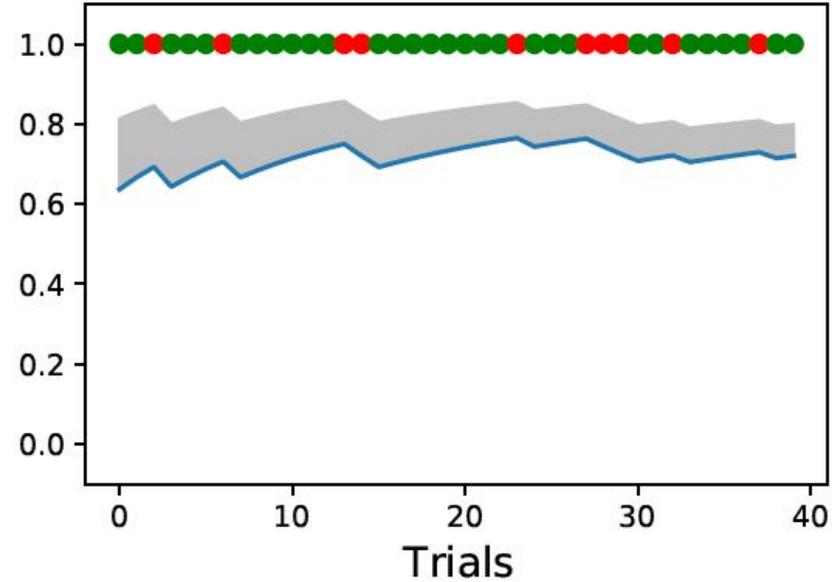
# Another example run from metacognitive bandit

Example of Algorithm Aversion

AI



Self

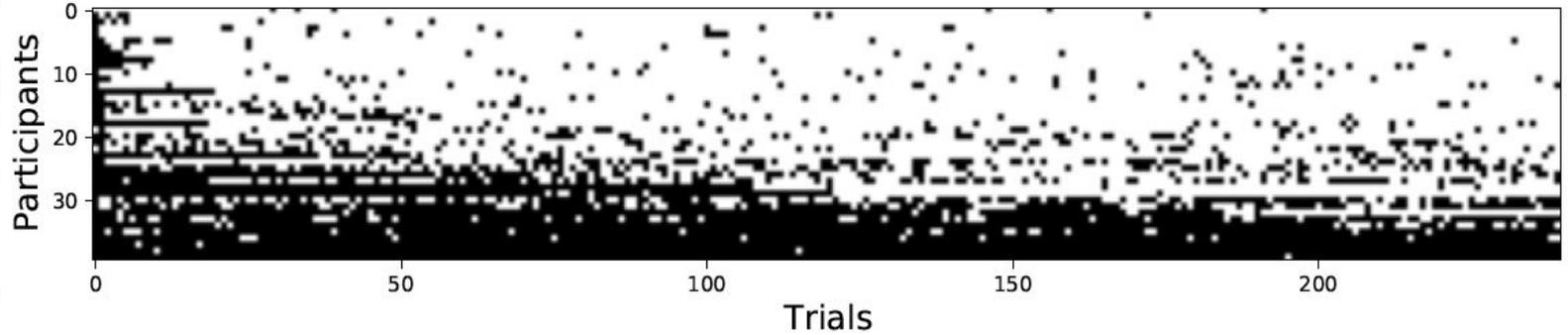


Green - Correct Response  
Red - Incorrect Response  
Gray - Advice not Solicited



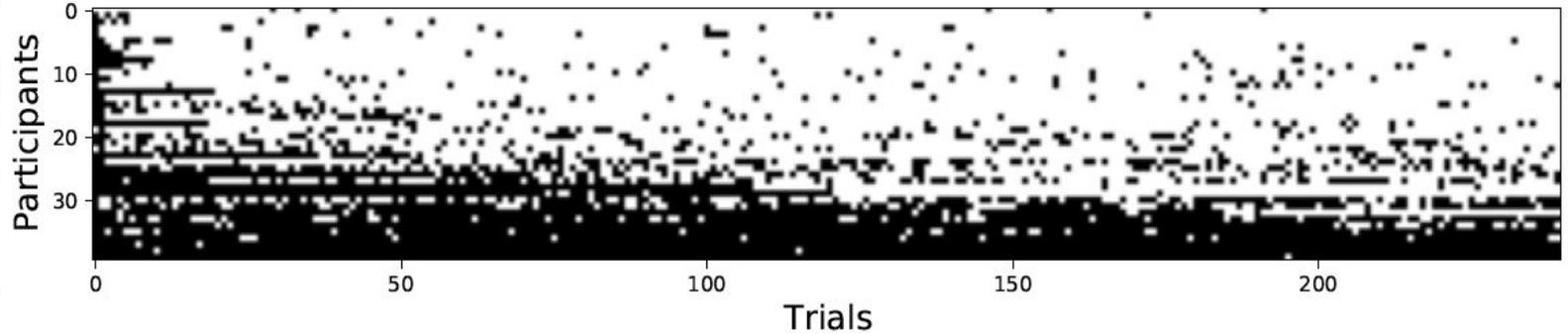
# Advice soliciting behavior for actual and simulated participants on 240 trials

Empirical  
data

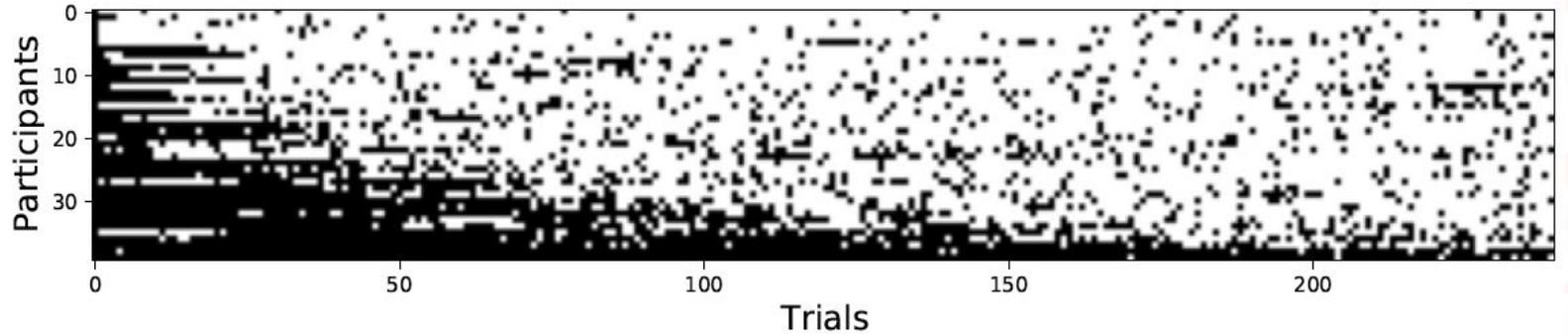


# Advice soliciting behavior for actual and simulated participants on 240 trials

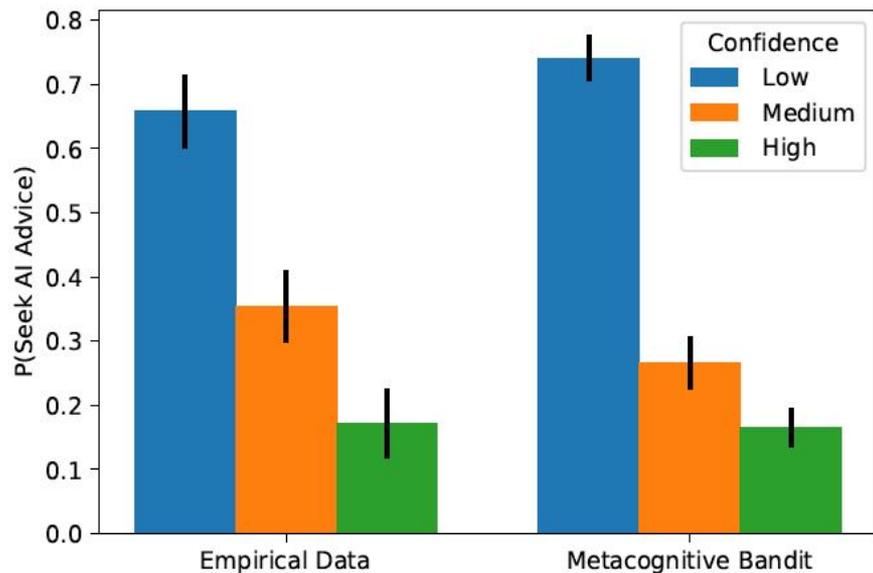
**Empirical data**



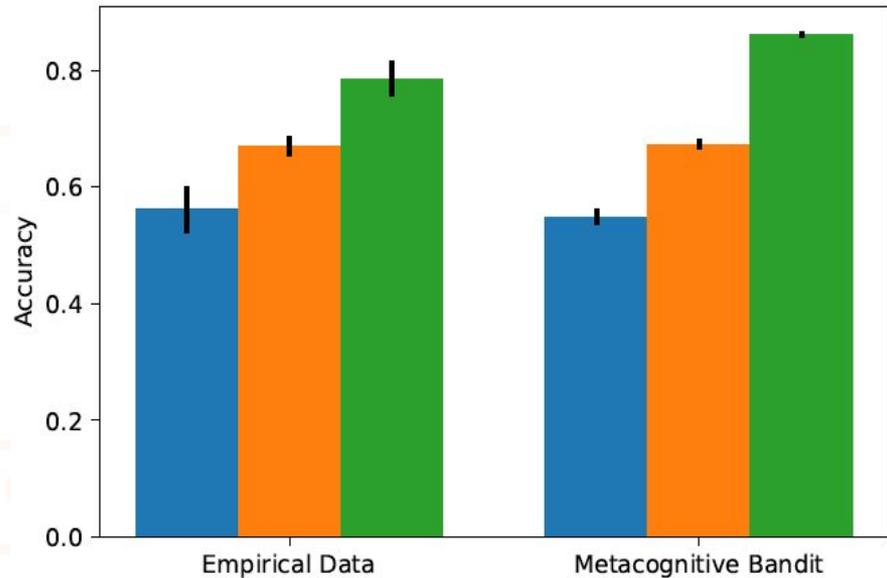
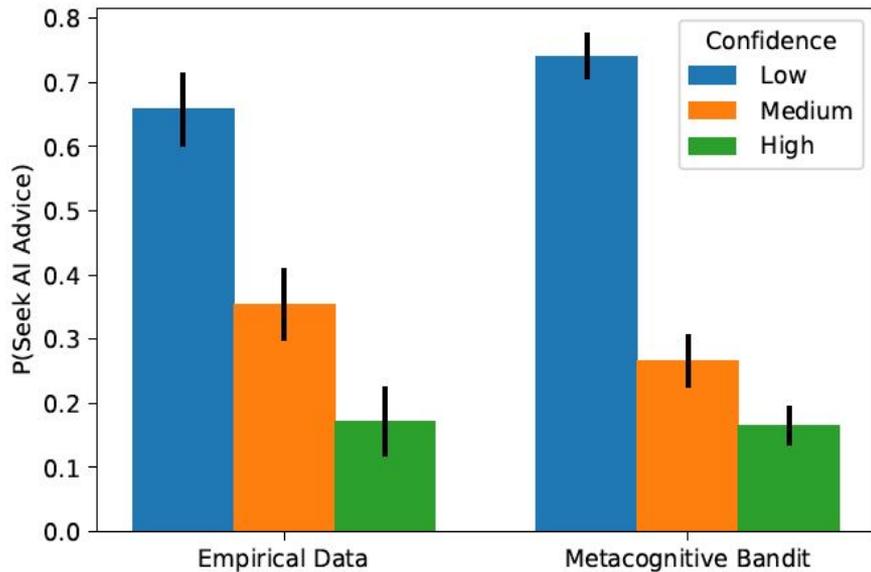
**Metacognitive Bandit**



## Model captures qualitative trends



## Model captures qualitative trends



# Limitations and Future Work

- Use real ML algorithms
- How AI advice is integrated in decision-making?



**Thank you!**

**Questions?**

